

**Minutes of the
2020 Annual General Meeting (AGM)
of the
Pickleball Mississauga Association (PMA)**

DATE: Wednesday, February 24, 2021
TIME: 7:00 pm
LOCATION: Virtual PMA Zoom meeting

Board Members Present:

Rene St. Cyr	President	Jodi Lum	Membership Director
John Cameron	Vice President	Eileen Truckle	Social Director
Susan Marlow T	Treasurer	Sylvia Sketchley	Secretary
Ian Campbell	Programs		

Chairperson: Rene St. Cyr, President

Meeting called to order: 7:02 pm

Total members in good standing present: 49

The Chairperson will not vote on motions or elections. The Chairperson shall cast the deciding or tie-breaking vote.

AGENDA: Attachment #1

The Chairperson opened the AGM at 7:02 and thanked members for supporting the new virtual (ZOOM) format.

The Chairperson made some general comments as follows:

- The roles of various members of the Board in terms of AGM administration.
- Muting of participants and sharing of documents on the screen.
- Attendance tracking to record the number of members in good standing for a quorum.
- Indicated there are no invited guests to the AGM this year.
- Confirmed the AGM notice was sent on January 23, 2021, the required 30 days prior to the AGM in accordance with the constitution.

The Chairperson then explained the following to the membership and confirmed that there were no questions:

1. The 'reactions' button and how to vote through Zoom and/or raise a hand on screen.
2. Negative voting process; if you are against a motion please raise your hand or use the 'reactions' button as explained.
3. Reviewed the 'chat' feature to ask questions at any point during the proceedings.

The Chairperson at 7:03 pm established that a quorum was present and the AGM may proceed.

The Chairperson proposed a motion to allow for 'negative voting' only at the AGM.

The motion was **passed**: 1st - Bev Vanstone; 2nd - Yaser Sultan

The Chairperson proposed a motion to approve the 2020 AGM Agenda.

The motion was **passed**: 1st - Jay Fernandez; 2nd - Lauren McCash

The Chairperson proposed a motion to approve the 2019 AGM Minutes as distributed to the membership prior to the meeting.

The motion was **passed**: 1st - John Cameron; 2nd - Gordon Bradshaw

The Chairperson asked the membership if there is any business arising from the 2019 AGM minutes. The membership indicated there was no new business.

The Treasurer reported on the Financial Statements and submitted the following reports:

Attachment #2 - Treasurers Report

Attachment #3 - Financial Statements as at December 31, 2020.

The Chairperson proposed a motion to accept the Financial Statements as presented.

The motion was **passed**: 1st - Jane St. Cyr; 2nd - Gordon Bradshaw

The Membership Director presented the membership number of 303 at at December 31, 2020 which reconciled to the membership revenue reported in the Financial Statements.

The Chairperson proposed a motion to accept the Membership report as presented.

The motion was **passed**: 1st - Sue Barbour; 2nd - Jim Pollock

The Chairperson commented that the following reports were NOT required:

1. Program Director's report
2. Vice President's report

The Chairperson presented his President's report and proposed a motion to accept the report as presented to the membership.

Attachment #4

The motion was **passed**: 1st - Doug Charles; 2nd - Gordon Bradshaw

The Vice President proposed a motion to accept the changes to the PMA Constitution as distributed to the membership prior to the AGM.

Attachment #5

The motion was **passed**: 1st - Jay Fernandez; 2nd - Sue Barbour

The Chairperson reported on the Nominating Committee and noted that as of today the Program Director position remains unfilled. The Vice President asked the membership to contact him directly if interested and qualified to fill this role.

The Vice President (incoming President) introduced the new Board members to the membership and asked them to give a short introduction of their background and qualifications for their role.

Attachment #6 - Treasurer: Sharon Olmstead

Attachment #7 - Social Media Director: Yaser Sultan

Attachment #8 - Communications Director: Bev Vanstone

Attachment #9 - Vice President: Susan Marlow

The Chairperson proposed a motion to accept the the new Board members in their designated positions.

The motion was **passed**: 1st - Guy Mutchmore; 2nd - Brenda Charles

The Chairperson asked the incoming President, John Cameron to deliver his address to the membership.

Attachment #10

The Chairperson asked the membership if there are any other 'motions' to put forward for the Board to consider. There were no new motions.

The Chairperson asked if there was any 'new business' from the membership that the Board should consider. There was no new business.

The Chairperson asked if there were any questions from the floor through the 'chat' feature. All questions asked were answered and the membership was satisfied.

The Chairperson adjourned the Pickleball Mississauga Association AGM meeting at 8:06 pm.

ATTACHMENT#1

Pickleball Mississauga Association (PMA)
Annual General Meeting - February 24, 2021
Virtual Zoom Meeting @ 7:00 PM

(Note: Please join Zoom 10 min prior to the meeting to enable the meeting to start promptly at 7:00 pm)

- 1.0. Meeting is called to order
 - 1.1 Count the number of voting members present and confirm a quorum
 - 1.2 Welcome guests
- 2.0. Approval of the Agenda
- 3.0. Reading and approval of the minutes of the last Annual General Meeting
 - 3.1 Any new business arising from the 2019 AGM minutes
- 4.0. Reading and acceptance of the Financial reports
- 5.0. Reading and acceptance of the reports from the Executive
- 6.0. Amendments to the Constitution
- 7.0. Nomination and election of the Executive
- 8.0. Notice of motions
- 9.0. New Business
- 10.0. Adjournment of the meeting

ATTACHMENT #2

TREASURER'S REPORT

- I am reporting on PMA's Financial Statements for the year ended December 31, 2020
- PMA accounting is done on a "cash" basis not "accrual" basis, we recognize revenue when it is received and expenses when they are paid.

REVENUE

- As you will see, in 2019, we recorded membership revenue of \$1,550.00 representing 155 members relating to 2020.
- We received net revenue of \$1,480.00 (\$1,760.00 - \$280.00) in 2020 representing 148 members. So according to our financial accounting, we have 303 paid members in 2020.
- Due to COVID, we had to cancel some events and make some refunds as reflected on the FS.
- Total REVENUE for the year ended Dec 31/2020 totalled \$2,643.20.

EXPENSES

- We contracted with the City to rent facilities and paid (some payments were deposits) in the amount of \$959.27. As mentioned above, we had to cancel some events, so PMA has a CREDIT balance with the City in the amount of \$770.31.
- No other unusual expenses were incurred.
- Total EXPENSES for the year ended Dec 31/2020 totalled \$1,844.84.

REVENUE SUPLUS as at December 31,2020 = \$798.36

CASH ON HAND as at December 31, 2020

BMO Bank	\$2,097.21
PayPal	\$ 626.43
TOTAL	\$2,723.64

Note to FS: In 2019, PMA received a \$2000.00 grant from the City of Mississauga to host an Open House. With the grant money, we covered operating expenses (i.e. rent Mississauga Valley CC) to host the event and as approved by the City, funds designated to purchase an audio system, a banner, a supply of balls, ball cart and pay for other sundry expenses. The equipment purchased will allow PMA to host future events.

ATTACHMENT#3

Financial Statements as at December 31, 2020 (filed separately)

ATTACHMENT#4

President's Address on February 24th, 2021 AGM

Good evening,

2020 will certainly be remembered and talked about for many years to come. A year where a new normal may have been established for future generations. Despite all the challenges we experienced, it seems Pickleball has brought us hope, health both physical and mental, along with compassion for the many who have faced unbelievable challenges over the past year. We must remain vigilant in our efforts to contain these

contagious viruses and we must continue to offer support for all those in need, either financially or a simple act of kindness to help each other to make life brighter.

Despite the pandemic, PMA continued to work with the City to improve access to indoor and outdoor facilities. Regardless of the restrictions on play, Pickleball players managed within guidelines prescribed by Provincial and/or local health officials.

On January 19th, PMA met with the City and we're pleased to provide you with a brief outline of what's happening as we move forward.

1. **Outdoor play:** presently we have 10 public locations with 34 multi-purpose courts. In 2021, the City plans to open 11 new locations with 29 multi-purpose courts, a total of 63. As these new locations become available, we will keep you posted.
2. We approached the City to consider "public" Pickleball only courts and no definitive decision can be shared at that time. We also raised awareness for new locations with both tennis only courts coupled with Pickleball only facilities. Again, this matter is under consideration with no commitment at this time.
3. As for outdoor Pickleball only courts in order to operate as a "club" (a long-time request that was incorporated in the City's 2019 Future Directions Plan), we are pleased to report the City is now considering one of three locations in central Mississauga with a target date of 2023. PMA will keep you posted as we begin negotiations with City in the very near future.
4. **Indoor play:** presently we have 8 locations with access to 27 courts. Churchill Meadows CC is coming on stream in the spring with access to six courts. The City is constantly looking to provide more drop-in times for players of all ages and play during evenings and weekends. With a growing population and finite number of locations, access to adequate facilities remains a challenge. All I can tell you is that the City is well aware of our needs and they are trying to accommodate Pickleball players.
5. The City introduced a lesson program for beginners only, which has proven to be very successful. PMA continues to endorse their efforts and we will endeavour to provide qualified instructors. PMA is blessed to have so many certified and/or professional instructors, I believe the most in Canada?

I need to point out that PMA is a Registered Group with the City, as a "Community Sports Provider". We are also recognized by the Mississauga Sports Council. PMA must comply with guidelines prescribed by the City and we're in compliance. As a registered group, PMA is entitled to certain benefits from the City, primarily access to indoor facilities at a lower cost which includes insurance coverage, along with other advantages. In 2020, we took advantage of the reduced rate, as we rented Mississauga Valley CC on March 9th to host a clinic.

Historically, PMA hosts and manages the tournament for the District 20 Senior 55+ Games, where gold medal winners qualify for the OSGA regional or Provincial tournaments. Eventually, winners can play at the national tournament. In 2020, the tournaments were cancelled, and I believe, the 2021 games might be in jeopardy?

Under the proposed leadership of John Cameron as your incoming President, I'm confident his team will continue to carry out our mandate and objectives, which are to improve access to more facilities and negotiate with the City in good faith.

As noted in the 2020 financial report from Susan, PMA planned four events and we were only able to deliver one on March 9th, a clinic. The pandemic conditions is the primary reason we extended your 2020 membership year into 2021. Although we are contemplating events for 2021, booking indoor facilities remain a challenge, and if attendance restrictions are in place, that presents another logistical problem. To this effect, we have asked the City to consider granting PMA "permitted" times on outdoor courts, a matter that is under consideration.

As your outgoing President, I would like to thank so many who have assisted me over the past seven years while serving on the Board to promote Pickleball in so many ways. There really is no "I" in the word "Team", it is truly a joint effort of your dedicated Board members including the volunteers who assist us in order to host events.

To remain transparent, I would be remiss if I did not acknowledge all the hard work of Ian Campbell. He helped us host many of our events with his dedicated colleague, Jodi Lum. Thank you both for your work efforts and your high standard of performance. After the AGM in December 2019, Ian gave me "***what I was looking for***"; a new website, online registration, an online payment option and other must have items to be successful and grow PMA. Ian was the mastermind behind the newsletters, not only in content but on delivery. All these items took many hours out of his precious time and he selflessly delivered for our members. Despite stepping down from the Board, Ian promised to continue providing support to PMA. Ian, thank you for your assistance; you have raised the bar and brought PMA into the 21st century.

I started playing Pickleball seven years ago and simply love the game, even more important, the people who play it. The physical and social aspects of this game are infectious. We must remember that not all players are created equal and we must encourage everyone, regardless of their abilities. I for one recently experienced physical injury, which has limited by ability to play. I now recognize even more just how important Pickleball, or any sport, can be to improve someone's quality of life. Therefore, I encourage you all to be supportive and understanding of each other, because we all benefit, especially during this pandemic.

In closing, I would like to clarify the term "City", as so many people get involved when PMA approaches the City for additional facilities and services. Of course, I cannot mention them all here, so I would like to acknowledge a few like Mayor Bonnie Crombie, Karen Ras (Councillor for Ward 2 where I reside), Sharlene Murray, Sharon Chapman, Kelly Reichheld, Lisa Boyce-Gonsalves and so many more that work in various Community Centres. Collectively, they work to make Pickleball more mainstream and they make me look good when they can deliver.

I undertake to assist John and his team to continue growing PMA and this wonderful game called Pickleball.

So, be kind to each other on and off the courts and be respectful.
Sincerely... Rene

ATTACHMENT#5

Proposed Amendments to the Constitution AGM - February 24, 2021

Article III - MEMBERSHIP RIGHTS

3.3. Members of the Association shall have the following rights:

(b) ...be present in person (no proxies)... change to ...be present in person or virtually if called for by the Board (no proxies)....

Article III

3.4 Terms of Membership

(b) ...upon informing the Membership Director...change to ...upon informing the Treasurer...

Article IV - OFFICERS

4.1 ...Executive shall consist of a minimum of 7 members....change to ...Executive shall consist of a minimum of 5 members.....

(d) Delete "Secretary" and replace with "Communications Director"

(f) Delete "Membership Director"

(g) Delete "Social Director" and replace with "Social Media Director"

4.4 Election of Officers

(a) ...AGM usually in the fall...change to.....held within 60 days of each fiscal year-end.

(e) ...voting shall be by secret ballot ... change tovoting shall be in person or virtually at the AGM...

4.8. Meetings of Officers

(a) ...Meetings of the Executive may be held at any location..... change toMeetings of the Executive may be held virtually on-line or at any location....

4.11 Role of Officers

Delete the title and role of Secretary

Add the title of Communications Director and include the following role description

"The Communications Director or designate shall attend and be responsible for organizing all meetings of the Executive, including special meetings and the AGM. They will also act as recording official for all minutes and record all votes of all proceedings. This role is also responsible for maintaining and reconciling the Membership database as well as coordinating the drafting of the Newsletter."

Delete the title and role of Membership Director

Delete the title and role of Social Director

Add the title of Social Media Director and include the following role description

“The Social Media Director will manage the PMA website and other social media platforms as approved by the Executive. This role is also responsible for managing and reconciling the MailChimp database.”

4.4. Election of Officers

(e) Delete existing wording and replace with...”Voting shall be in person or virtually at the Annual General Meeting. In the event of a tie vote between all candidates running, the Chairperson shall then cast the deciding vote.

ARTICLE V - THE ANNUAL GENERAL MEETING

5.1 Change.....shall be held in the fall..... toshall be held within 60 days after the fiscal year-end.

5.5 Change.....15% to 51%

5.6 ChangeSecretary... toCommunications Director....

ARTICLE VII - GENERAL

7.2. Signing Officers

Change....signing officers may include the President, Vice President, Treasurer and Secretary to....signing officers may include the President, Vice President and Treasurer....

7.3 Delete.....All accounts of PMA shall be paid by cheque.....

REVISED February 17, 2021

ATTACHMENT#6

Treasurer - Sharon Olmstead

Good evening everyone,

I am originally from Winnipeg and went to University of Manitoba. After obtaining my CA designation I move to the GTA where I have lived ever since, with the exception of four years when I lived in Vancouver. I did my MBA at York University.

During my 30+ year career I have held senior Finance and Operations positions with both global and Canadian companies. I also had my own consulting practice for several years. More recently, I have been in risk management roles. I am currently the Senior Manager, Enterprise Risk Management, Data Governance and Privacy with the Canadian Olympic Committee.

I have done volunteer work for the Town of Mono (Hockley Valley), City of Port Moody, and the Canadian Merit Scholarship Foundation. While working in Vancouver I was on the Board of Ronald McDonald House – BC, where I sat on the Audit and Governance committees.

Lastly, let me say that at the Canadian Olympic Committee we believe Sport has this amazing, unique way of making a positive impact in society. And it's exciting for me to be getting involved with the PMA at this stage, with all the plans and opportunities there are to improve the lives of people of all ages through this fun sport.

Thank you!

ATTACHEMEN#7

Social Media Director - Yaser Sultan

My name is Yaser Sultan. I am a graduate from university of Toronto (Economics). I was introduced with the game of Pickleball roughly 2 years ago and haven't played anything else. I am married with an obligation to 2 boys who keep me active during the later part of the day. I absolutely love the game of Pickleball and would play 8 days out of 7 if I could. I run my own business, where i provide remote software repairs for smartphones. I actively manage my website, facebook page and Instagram. I would like to bring these skills to PMA and be a part of an active community.

ATTACHMENT#8

Communication Director - Bev Vanstone

Hi everyone!

My name is Bev Vanstone and I am excited to be helping with the PMA this year. I am new to Pickleball, but was hooked the first time I played. I played for the first time this summer, up north in Haliburton, that's where I met Susan. I am a former franchise owner of two M and M Food Markets located in Mississauga. We were owner operators for over 20 years, selling our last location 3 years ago. I then worked for a friend for a few years and since Covid, have not worked at all. I am currently seeking employment , but in the mean time enjoy spending time with my family, heading up north and of course playing Pickleball! I'm looking forward to meeting some of you on the court and hope to contribute and learn from this opportunity. Thank you!!

ATTACHMENT#9

AGM - February 23, 2021 Board Introduction - VP Role

- o I learned to play "outdoor" PB in Florida about 3 1/2 years ago and was immediately "hooked". Last summer I joined the PMA and started playing outdoor pickleball at home, Primarily at Brookmede where I met some great people and some very good players.
- o Rene approached me to join the PMA Board as Treasurer in Sept 2020 and I was thrilled to take on the role and help him promote pickleball in Mississauga.

- I am a IFP (International Federation of Pickleball) certified instructor for individuals new to the sport and up to a 2.9 rating. I get very excited when I see people getting “hooked” on PB so I look forward to doing some volunteer teaching this summer.
- I retired for 4 years ago from Manulife where I was a global Vice President, Human Resources. In addition to HR I also have experience in Finance and Operations.
- PMA has some exciting new talent coming on the Board for 2021 so I will be moving into the Vice President role providing support to all the Board members as needed but primarily to John Cameron our new Incoming President.
- I am looking forward to the exciting year ahead from PMA as we continue to promote the sport of Pickleball in our community.

ATTACHMENT#10

Incoming President - John Cameron

Hello to everyone and thank you for participating today. We have close to 50 with us. Zoom has been a great method to reach people in these unique times. I hope everyone is staying healthy and safe.

PMA had grown to over 350 members in 2019 and is lower now. Still - that is an impressive number of people in our Association. Has to be the largest in Ontario, if not Canada.

I want to thank some of the outgoing members:

Thanks to Sylvia for your help this past year and your offer to help going forward in any way. Thanks to Elieen who I got to know this year and look forward to having her as one of our ambassadors.

Thanks to Jodi for your enthusiasm on the courts and at events - you will be missed.

Thanks to Ian who does SOOO much for the PMA - the list is long.

Thanks to Rene for your long run as President - your work has been outstanding.

We are fortunate that everyone here will still be a valuable resource to us.

It is that spirit of teamwork and helping one another that I want to carry forward.

Our new team has some outstanding individuals.

Sharon as a CA and sports enthusiast is a valuable addition.

Beverly is a relatively new player and very enthusiastic.

It will be great to have both of you with us.

Yasir - so cool to be adding you to the team - played against and with you on the courts over the past couple of years - looking forward to your contribution and new ideas.

Susan has been an outstanding addition - super organized and enthusiastic. Brilliant person and caring.

This team wants to help and support our members.

Where do we go from here?

1st - we have to manage PB life during covid times

- outside is mostly the only way to go

- surprisingly, players are playing just about every day even in the winter...

inside - it will happen again and may be similar to what happened in the fall start with single only

limited number of players on the court
bubble groups of 5 make sense to me
online bookings may be the way of the future too - no more drop ins

City relationship is very good - we met on January 19th and they want to hear some of our new directions for 2021 - that meeting will take place in a few weeks.

I did outline some "asks" at the meeting as they were not quite aware of the volume of outside PB play that has been going on.

I have asked for some reserved time slots for training sessions, events and tournaments - they are considering it which is great.

Our best chance to have some larger group play will be outside.

The challenge is the courts and tennis players...
More and more courts are being lined for PB play.

We have asked and will ask again for PB only courts - in Oakville for example, they have 4 locations with 4,3,2,1 court - that is awesome. There are PB only courts in many places in Ontario. Why not here in Mississauga.

We also are pursuing starting the first Mississauga Pickleball Club with 6-12 outdoor PB only courts.

They have indicated that 2023 will be the year.

I am working with Susan to build a presentation deck to present to the City to ensure the success of this initiative.

Ambassador program - I want to know all of the locations inside and outside - drive membership and offer training, events, tournaments.

Inside - we need more court time - playing outside, we play every day - at Mississauga Valley - I could only play M,W,F - they did add Thursday nights and Sunday mornings.

More court time - more usage.

Higher interest - more demand for courts

I would also like to see some time blocks for categories 3.5+ and 3.5-

> and even beginner PB - that group wants to learn and have fun with like-level players.

Advanced players like to play with their level as well.

Family time and youth time slots too.

This sport is growing - played in schools now - need to accommodate future demand.

While this year may be much like last year with very little to do because of Covid...

I plan on working with my awesome team to increase membership and provide more value to them in different ways.

We will continue to work in partnership with the City of Mississauga to grow the sport with more courts.

We have a strong PMA board and will be working to make pickleball in Mississauga - a great place to play.

